

# A Kings III Customer's Benefit: Auto Testing

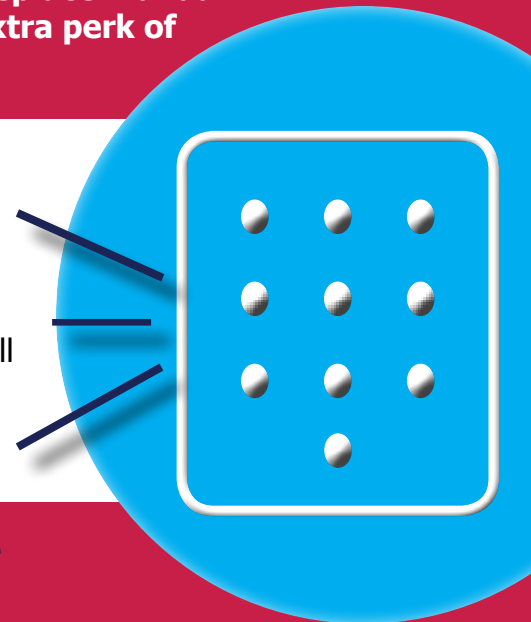
**In order to help our customers maintain code compliancy, Kings III offers an Auto Test Program upon request.**

## How it works:

Our dialer automatically checks in every **30 days**. This assures us that the phone line is still connected and that we have power to our system. What it can't tell us is if the actual unit in the elevator/pool is working properly. There could be microphone, speaker, or problems with the wiring to the unit that we would not know without a human test. We ask that the customer checks the phone as often as possible as well so that all bases are covered. **Our auto test feature is not meant to replace manual testing of the help phone, but is a beneficial and hassle-free extra perk of our service.**

## What happens if the dialer misses a 30-day test?

A Kings III employee will call into the system to try and force what is called a "CB" signal (Call Back). If they are unsuccessful receiving a call back signal, they will then contact the customer via email or phone.



## Is your auto test able to identify when the battery is low?

Yes. When batteries drop below 10 Volts, our dialer automatically sends us a "Low Battery" signal. At that time, we contact the customer and work together to proceed as necessary, either shipping a battery or sending a technician out to install the battery at the customer's request.



**800.393.5858**

**[www.kingsiii.com](http://www.kingsiii.com)**